

Impact Report

2024
2025



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Message from the Chair of the Board



Aliou Sène
Chairman of the Board
of Directors

Dear colleagues, partners, and friends of the community,

It is with great pride that I present to you today the results for 2024–2025.

A year defined by collaboration, attentiveness, and respect, in pursuit of a shared vision: to make the Centre francophone du Grand Toronto a key player for the entire Francophone and Francophile community in our region.

The Board of Directors, which I have the honour of chairing, has ensured that the Centre's development has been rigorously supported throughout the year, in a spirit of transparency, good governance and sustainability.

We have sustained the evolution of our services and encouraged innovation within our teams, with a constant focus on meeting the changing needs of our community.

This year's highlights include:

- The completion of our 2020–2025 strategic plan, with the achievement of our objectives thanks to the ongoing commitment of our teams.
- The launch of the participatory process for drafting our new 2025–2030 strategic plan, the foundations of which have been laid with ambition and openness.
- The collecting of more than **800 contributions** through surveys, focus groups and individual interviews. **Customers, partners, community members: your voice has enriched our thinking and will shape our future actions.** Thank you for being an integral part of this collective effort.

Furthermore, our determination to remain **close and connected** to our community has been achieved through:

- The opening of our new site in Brampton and the addition of two new EarlyON Centres demonstrate our commitment to reaching families where they are.
- The organization of community events such as Black History Month and the Partners' Brunch, and our participation in more than 100 community events, attest to our deep roots in the Francophone network.

Financially, we continue to ensure **sound and responsible** management of our resources. Despite a more uncertain political and economic environment, the Centre has maintained a positive trajectory, reflecting the renewed confidence of our funders and our ability to diversify our sources of financing. This financial stability allows us to strengthen our services while investing in promising new initiatives.

I would like to extend my warmest thanks to all our funders, who support us and place their trust in us. Their support is essential to the sustainability and excellence of our services.

I would also like to thank our community and institutional partners for their valuable collaboration.

I would like to commend the remarkable work of our CEO, Estelle Courty Duchon, and of all the teams at the centre, who demonstrate passion and professionalism in their daily work.

Finally, as my term of office draws to a close, I would like to express my deep gratitude to my colleagues on the Board of Directors for their unwavering commitment and valuable collaboration throughout these years.

We have laid solid foundations. Together, we will continue to strive to advance our centre with ambition and determination, to meet the aspirations of our community and strengthen its influence.

Thank you all.

Message from the Chief Executive Officer



Estelle Courty Duchon
Chief Executive officer

**Ladies and gentlemen,
Dear colleagues, dear partners,
Dear members of our community,**

The 2024–2025 financial year has been characterized by the strength of the collective.

And I am proud to say that we have embodied this strength together, at every stage of our work.

Teamwork, attentiveness, mutual respect and active collaboration: these principles have guided all of our initiatives and shaped the way we operate. At the Centre francophone du Grand Toronto, we know that by joining forces, we multiply our impact on those we serve.

This year's results speak for themselves:

- We have strengthened our presence in the field with the opening of the new site in Brampton, which has brought us closer to the community. Between July 2024 and March 2025, this site provided support to approximately **170 clients** who benefited from at least **three distinct services**, including housing, employment and services for the newly arrived. This totals more than **1,500 in-person or virtual interactions**. This new service point has become a true hub for welcoming and supporting Francophones in the region.
- We have also expanded our early childhood services by taking over the management of **two ON y va centres** located in the Gabrielle Roy and Alexandre Dumas schools.

- Our services continue to improve in quality and impact: health, mental health, employment, legal services, housing, children and families, services for the newly arrived.
- **Approximately 12,600 Francophones** benefited from our services, including **8,356 people** who were met directly at Pearson Airport.
- Individual services in French outside the airport increased by **18%** over the previous year—a clear sign of our momentum and the growing needs of the community.

Customer satisfaction remains at the heart of our priorities. With 87% of our customers saying they are satisfied or very satisfied with our services, we are pursuing our ongoing commitment to excellence.

This excellence rests above all on the human and professional qualities of our teams.

We have consolidated our workforce, supported the professional development of our employees and invested in their well-being, convinced that taking care of those who deliver our services is essential to their success.

We have also continued to forge strong ties with our partners, in a spirit of joint construction and community solidarity.

Today, I would like to express my deep gratitude to each and every one of our employees.

Your commitment, your rigour and your sense of public service are the true wealth of the centre. Thanks to you, our organization is becoming stronger, more inclusive and more humane every day.

I would also like to thank our volunteers, our collaborators and our institutional and community partners for their trust and support.

Finally, I would like to acknowledge the support of the Board of Directors, and in particular its chairman, Mr. Aliou Sène, whose commitment and vision guide us every step of the way.

We are entering this new year with determination, driven by our 2025–2030 strategic plan and our desire to continue serving Francophones in the region to the best of our ability. Let us continue this positive momentum together.

Together, let us grow our centre, for and with our community.

Thank you.



Highlights

A year marked by teamwork and social impact:

Record turnout at Pearson Airport with over 46,000 people (including 8,356 French speakers)

They were directed upon arrival, reinforcing the CFGT's role as the first point of contact for new arrivals



+18%

18% increase in individual services in French outside the airport and 12,600 French speakers benefited from CFGT services this year, demonstrating our growing reach

Opening of the Brampton site, now a true community hub: services provided to clients total more than 1,500 interactions

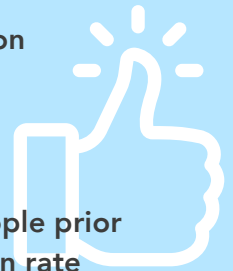


Support for 1,380 clients through the legal clinic, accepting 90% of new cases: the program for newly arrived French speakers has already enabled dozens of people to assert their rights

Opening of two new EarlyON Centres at Gabrielle Roy and Alexandre Dumas schools, bringing to seven the number of active sites in the region

These centres have a **95% satisfaction** rating among families

Support for over 1,666 people prior to arrival, with a satisfaction rate of 95% and 12,722 participants in weekly webinars: comprehensive support even before arriving in Canada





22

Intensive support for 22 students through the *La Passerelle* program, in collaboration with school boards, to provide mental health support integrated into their educational journey

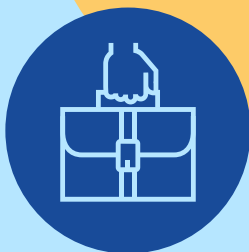
Health care for hundreds of new patients, several new French-speaking family doctors, an enhanced HIV program, and outreach activities (vaccination, nutrition, mental health, etc.)

580

people attended the **Job Fair**

260+

Integration of more than 260 people into the workforce through mentoring, training and individualized support programs



800

Over 800 citizen contributions collected as part of the development of the new strategic plan for 2025–2030: a plan rooted in reality and the aspirations of our community



Settlement & integration

Always ready and attuned to the community



FUNDERS



Immigration, Refugees and Citizenship Canada
Immigration, Réfugiés et Citoyenneté Canada

Canada

Ontario



COSTI

“CFGT offers great programs for all children. My daughter has learned a lot and is now proud to be the assistant to the instructor. Thank you for this wonderful opportunity!”

— CFGT client

The needs

Every year, thousands of French-speaking immigrants choose the Greater Toronto Area as their home. Their needs in terms of settling in and integrating are tremendous:

- Housing
- Employment
- Integration into educational institutions
- Contact with the host community



Curriculum night

Our services

In collaboration with partners, the CFGT offers a wide range of services aimed primarily at welcoming and facilitating the integration of newly arrived Francophones in the Greater Toronto Area by providing them with information and directing them to resources that meet their needs. These services include:

- **Pre-arrival services:** virtual information and orientation sessions, referral and support for permanent residents who have received their confirmation of permanent residence (CRP/ COPR) and are preparing to arrive in Canada within the next six months, for the province of Ontario in the areas of settlement, employment and RTCE.
- **Greeting services:** From arrival at Toronto Pearson Airport Terminals 1 and 3 for French speakers, non-English speakers and English speakers
- **Services for newcomers to the Toronto and Peel region:**
 - Settlement and orientation services
 - Francophone School Integration Program (PIDEF)
 - Community connections
 - Professional mentoring program *Experica 3.0*
 - Entrepreneurship program— *Cuisinepreneur* in Toronto



Distribution of school kits

PRE-DEPARTURE:

1,666



clients received at least three individual consultations prior to their arrival in Ontario to better prepare them for integration and foster their self-reliance

12,722

participants received information sessions prior to their arrival in Ontario

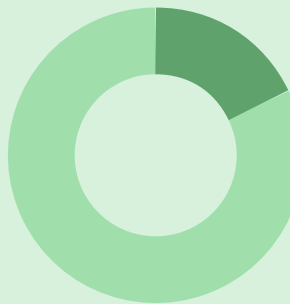


PEARSON:

8,356 Francophones
38,305 Anglophones



Participation in Destination Canada



1,969

The personalized service supported 1,969 individual clients through 4,464 interactions, providing intensive follow-up tailored to their specific needs

4,465



individual interactions

260



group activities were organized to foster lasting social ties and accelerate the integration of newly arrived people into the community



3,737

people took part in workshops and activities to combat isolation, strengthening the sense of belonging and well-being of newly arrived people

A new office in the heart of Brampton

The Centre francophone du Grand Toronto has opened a new service point in Brampton, at 60 Queen Street East. This new office provides local access to essential services—employment, housing, legal assistance, and support—for the Francophone population of the Peel region.

The opening of this site is a milestone in our commitment to reaching out to communities where they are. The inauguration was commemorated by the City of Brampton, which presented an official certificate of congratulation.

“After losing my job, I took the Cuisinepreneur training course. This practical and enriching immersion allowed me to launch my own business. Thanks to the entire team for their support and trust. This journey has taught me that with the right people, anything is possible.”

— CFGT client



"Thank you to the Centre francophone du Grand Toronto for supporting the Lumière exhibition on notable figures. This Black History Month initiative allowed our students to celebrate and better understand the contributions of Black communities in Canada."

— CFGT client



Outing at the Aga Khan Museum



Black History Month, École Jeunes sans Frontière

"Thank you for giving me the opportunity to take part in this wonderful activity. It was spectacular, well organized and greatly appreciated. This type of event is a great help to me as I settle into life in Canada."

— CFGT client



Bronte Creek Provincial Park sugar shack outing



Employment

Strengthening
the future:
employment
services



FUNDERS



Immigration, Refugees
and Citizenship Canada

Immigration, Réfugiés
et Citoyenneté Canada



The needs

CFGT Employment Services facilitate the professional integration of Francophones and promote the inclusion of newcomers to the Greater Toronto Area.

Through personalized support, individual and group counselling, interactive workshops and targeted programs, we help professionals seeking new opportunities to build a solid career plan and meet their specific needs—all in French!

Our services

The employment service offers support to meet the needs of job seekers and employers, including:

- **Job search assistance:**
 - Individual and group sessions with the advisory team
 - Free workshops and webinars that strengthen the employability and economic and cultural integration of newly arrived French speakers
 - Meetings with employers at bilingual job fairs or recruitment sessions
 - Referral of suitable candidates to recruiters
 - Financial assistance programs for training and hiring
 - Summer program for young people aged 14–18
 - Employment access program for young people aged 19–29
- Support for second career and certified training programs
- Access to our online job board and resources
- **Training and mentoring programs:**
 - *Expéfrica* program
 - Customer service training program
 - Mentoring program for newcomers
 - Professional Advancement Program, a mentoring program for young black people under 35
- **Volunteer program** that places our clients at the heart of a large professional network
- **Access to a job platform** with over 800 users and a wealth of resources and job opportunities
- **Annual job fair** that attracts over 500 job seekers and countless employers from a variety of industries
- **Entrepreneurship program**
Cuisinepreneur (IRCC)

"I would like to thank the CFGT and especially the volunteer service for their support in helping me settle into the region."

— CFGT client

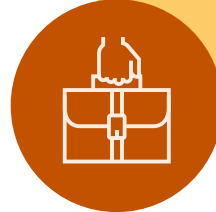
728



clients served
and 2,912
interactions

260+

clients found
employment
during the year



"Thanks to the careful guidance of the CFGT team, I was able to improve my CV and follow practical advice in my job search. Their constant support enabled me to secure a position... at the Centre Francophone itself!"

— CFGT client



50+

participants in mentoring
programs benefited from a
pre-employment program
and job placement with
several employers

130+

volunteers contributed
to the success of our
activities and events at
the CFGT



**York Region Award
of Excellence
for Performance**
awarded by
the WCG for
employment services
provided in York
Region

The 2024 Job Fair

The Centre francophone du Grand Toronto's Job Fair is one of the most engaging events for the Francophone community. Held annually, it connects local talent with employers committed to inclusion and diversity.

In 2024, **more than 580 participants took part in the Fair**, accompanied by **20+ employers** from a variety of sectors. The event is part of a comprehensive approach led by the employment service, which also **reached more than 1,300 people through webinars, workshops and information sessions**. With **more than 1,250 registrations** this year, the Fair reaffirms its essential role: to create concrete opportunities, strengthen employability and contribute to the sustainable integration of Francophones into the workforce.



"I arrived from Cameroon four months ago and received tailored assistance. This led to a job opportunity. I would like to express my deep gratitude to the CFGT."

— CFGT client



Interview preparation workshop

"Thanks to CFGT, my application to the Best Job Ontario program was accepted and I was able to start my paralegal training. Thank you to the entire team for making this process so easy."

— CFGT client

Legal assistance

Access to justice
in French: a right,
not a privilege



FUNDERS

 **Ministère de la Justice** **Department of Justice**
Canada **Canada**

Canada

 **LEGAL AID ONTARIO**
AIDE JURIDIQUE ONTARIO

The needs

The legal clinic's clientele is mainly made up of French speakers and newcomers living in precarious socio-economic circumstances. Their needs include navigating a complex legal system in French. Despite the law, many people struggle to assert their rights in French and require legal support in various areas of law such as immigration, housing, income assistance, family and criminal law.

These issues require comprehensive support tailored to their reality, which is marked by isolation, discrimination and a lack of knowledge of the law and the Canadian system, as well as easily accessible French-language services without excessive delays.



Legal aid team

"Thanks to the Centre francophone du Grand Toronto, I had the resources I needed to settle in Toronto. The legal service took care of all the procedures. Thank you to the entire team."

— CFGT client

"I had a wonderful experience at the Centre francophone du Grand Toronto. The warm welcome and impeccable legal service were memorable. Respect, kindness and patience are the keywords that come to mind."

— CFGT client

Our services

The legal clinic offers free and confidential services in French to people with low incomes. It provides assistance in immigration, housing, social assistance, employment, consumer, family and criminal law. Services include summary advice, court representation, notary services and legal education workshops. It aims to promote equitable access to justice for the Francophone community, taking into account its linguistic, cultural and social realities.



Canadian Club Supreme Court Judge

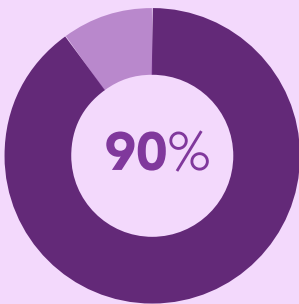
1,380



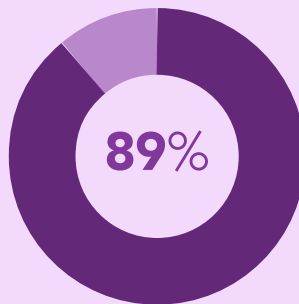
new clients received the legal assistance they needed to assert their rights and resolve their legal problems

72

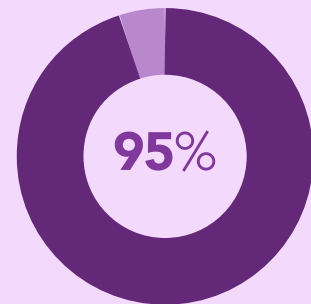
workshops were offered to 2,513 participants, who acquired essential knowledge to assert their rights and responsibilities



90% of the 1,500 new applications were accepted and many people have been able to avoid deportation, regularize their status or ensure their family's economic security



89% of clients are satisfied or very satisfied with the assistance received and access to services



95% of partners are satisfied or very satisfied with our collaboration

Thanks to video clips, our lawyers continued their school tour and **raised awareness among 718 young people** about the risks associated with cannabis, vaping, carrying weapons and drink driving

109



participants reflected on measures to combat violence in the workplace during the **Forum on Sexual Harassment and Domestic Violence**



Launch of a new legal support program for newly arrived French speakers

Since February 2025, the clinic has been offering a service designed to meet the growing legal needs of newcomers. This innovative program includes the implementation of a free legal information line in French, which allows newcomers to ask questions, obtain legal advice and receive free representation in certain areas of law. This service was designed to address the realities faced by newcomers, who often encounter language, legal and social barriers. Many of these individuals are unaware of their rights and do not know how to navigate the Canadian justice system.

The helpline provides a quick and confidential response from bilingual legal staff trained in immigration and integration issues. Dozens of newcomers have already benefited from this service, demonstrating the real and urgent need for accessible and culturally appropriate legal support. With this new program, the clinic is reinforcing its commitment to promoting access to justice for Francophones as soon as they arrive in Canada.



Forum on sexual harassment and domestic violence in the workplace

"Your expertise and dedication were invaluable in my asylum application and helped me achieve a satisfactory outcome. Thank you for your availability and support throughout this period."

— CFGT client



Representation by the clinic on Bill 173 at Queens Park

Primary health

Health and well-being for all Francophones in Greater Toronto



The needs

Health and well-being are important to everyone, regardless of who you are. Everyone needs primary care services in Ontario, especially in French for our clientele.



Recognition of Francophone community health workers

“My counsellor is someone I trust and can turn to when I need to. It’s important to know that you’re not alone in these difficult times. The Centre francophone du Grand Toronto provides support in all areas of life. It’s a real strength to have an organization like this at our side.”

— CFGT client



Breast Cancer Awareness Day

Our services

A multidisciplinary primary health care team provides primary care, disease prevention and health education services to Francophones of all ages. Our services are based on a person-centred approach and the social determinants of health, and help break down isolation.

The care team is made up of:

- Doctors
- Nurses
- Medical interpreters
- Medical secretaries
- Nurse practitioners
- Nurse navigators
- Dietitian
- Community worker
- Receptionist

Main services:

- General practice
- Medical interpretation
- Diabetes specialized services
- Nutrition and dietetic services
- Health promotion programs
- HIV case management program
- Paediatrics
- Geriatrics



Hiring of several **new French-speaking doctors** and admission of new clients

Activity: **Marcher pour votre santé** with families at various locations in the Toronto area



Workshop on diabetes and nutrition at Heritage Centres



HIV program, outings with clients to **break isolation and socialize**



Launch of **video clips** for seniors on the topics of consent to care, nutrition, hypertension, elder abuse, cognitive decline and social ties



Flu vaccinations at Heritage Centres

Community Health Month

In October 2024, as part of Community Health Month organized by the Alliance for Healthier Communities under the theme “The Future Is Community: Primary Health Care as the Foundation of the Health Care System,” the Centre francophone du Grand Toronto took part in this provincial initiative with pride and commitment.

The Centre launched a major online campaign to raise awareness about the importance of accessible, inclusive and equitable primary health care. Community workshops, awareness activities and recognition events were organized to highlight the exceptional work of the Centre’s health and mental health teams. This active participation helped strengthen ties with the community and highlight the essential role of local community services in improving the health and well-being of all.



Women’s health conference

“I arrived in Toronto in December 2007. I underwent the medical exams normally recommended by Immigration Canada and tested positive for HIV. Thanks to the Centre francophone du Grand Toronto, I have been able to accept my status, I take my medication regularly, I have an apartment, I have received food assistance, and I don’t feel alone.”

— CFGT client



Conference with HIV services

Mental health & *La Passerelle*



FUNDERS



Funded by the Government of Canada

Financé par le gouvernement du Canada



The needs

Mental health issues affect at least one in five people. Studies suggest that the prevalence of mental health problems is slightly higher among Francophones in minority communities than among non-Francophones. Despite this, there are significant challenges to providing mental health services in French in the Greater Toronto Area.



Engage & Exchange Workshop CAST Community Resource Fair



Cultural Activity



Go Purple Day



Video clip launch

Our services

- Individual and group therapy in French
- Targeted prevention workshops and psychosocial support services
- Psychiatry
- Social and community intervention

1,201

clients participated in 5,097 interactions as part of adult mental health programs



"Thanks to your support, my daughter is more relaxed, more open and full of hope. It's a joy to see her like this. I'm glad that her first experience with professional counselling was positive. From the bottom of my heart, thank you!"

— CFGT client

3,875

youth participated in 35 cultural activities to improve the well-being of young people with a focus on equity and diversity



Expansion of the **clothing counter** to help families in need

"I am an asylum seeker and, like many people in my situation, I was dealing with a lot of stress, anxiety, loneliness and accumulated trauma. The mental health team provided me with a safe, caring and professional space where I could speak my own language. I would like to sincerely thank the entire team. Your work is changing lives. Thanks to you, I no longer feel alone on this difficult journey."

— CFGT client

"Our son received therapy for several months due to his restlessness and attention issues. The therapist quickly established a relationship of trust. Over time, we noticed that he was calmer, listened better, showed fewer signs of stress, and had greater self-confidence."

— CFGT client



Highlighting **video resources** for young people's mental health

Childhood & families

Child development
and healthy,
harmonious family
relationships



FUNDERS



Agence de la santé
publique du Canada Public Health
Agency of Canada

Canada

Ontario

Ontario

MINISTRY OF COMMUNITY
AND SOCIAL SERVICES
MINISTÈRE DES SERVICES
SOCIAUX ET COMMUNAUTAIRES

TORONTO

York Region

“The journey to the nursery program prepared us for the first day of school. I remembered your advice and was able to support and comfort my child. Thank you!”

— CFGT client

The needs

Children and their families require significant support and assistance in French to ensure their well-being and development. The child and family service meets the following needs, among others:

- Educational group activities for children aged 0–12
- Prenatal and postnatal services
- Customized advice on early intervention at home for children aged 0–4, and in childcare services for children aged 0–12



Distribution of school kits

Our services

Free, confidential French-language services for children aged 0–12 and their parents. Families come to these educational settings to forge social ties. Individual and group support helps families with child development and reinforce parenting skills.

- Pre- and postnatal nutrition program for women
- ON y va centres for children and families
- Infant and child development program for children aged 0–4
- Support in daycare centres for the inclusion of children aged 0–12
- Workshops and webinars for families and daycare staff on issues related to child development



Curriculum night

110



daycare staff members participated in the fourth edition of the **Parlons enfants ensemble** day, which focused on the mental and physical well-being of caregivers

Cross-module meeting to celebrate **World Autism Awareness Day** and highlight the contribution of services offered by child development programs

Ma grossesse, mon bébé conference and early screening in collaboration with the infant and child stimulation program and the Toronto Birth Centre

70+

participants in **Black History Month** celebrations

1st

collaboration between the *Chaque enfant a sa Place* team, AFÉSEO and the City of Toronto in **organizing and presenting workshops at the early childhood educators' conference**



"Thanks to the Centre francophone's collaborative model and the support of the consulting paediatrician, our son received exceptional guidance to support his language development. Thank you to the entire team for their kind support."

— CFGT client

EarlyON Child and Family Centres

The EarlyON Child and Family Centres at the Centre francophone du Grand Toronto offer families a free, safe and inclusive space for children aged 0 to 6 and their caregivers. These centres, which are entirely French-speaking, offer fun and educational activities that promote children’s comprehensive development, while creating opportunities for parents and caregivers to enhance their skills, break down barriers and build relationships with other families.

In 2024, the Centre expanded its programming by taking over the management of EarlyON programs in several schools, including **Gabrielle-Roy and Alexandre-Dumas**, and officially launching these new sites. Today, the CFGT manages several service points in the Greater Toronto Area, including **Toronto Centre, North York, Scarborough, Markham, Kleinburg** and now in neighbourhood French-language schools, affirming its role as a leader in supporting early childhood development in French.



Launch of the EarlyON Child and Family Centre at the Alexandre Dumas school

“The EarlyON Centre plays an essential role in the integration of my children, who love going there. The nutrition program has been a great help to me as a mother. Thank you to the whole team for their dedication.”

— CFGT client



Launch of the EarlyON Child and Family Centre at the Gabrielle Roy School

95%

appreciate the active listening and remarkable kindness

99%

love the unforgettable welcome, the place for learning and meeting people, and the positive interactions between parents and children

99%

consider the centre as a place that breaks down isolation and develops a supportive social network

95%

are fully satisfied with the operation of our services and the educational games that contribute to the learning and healthy development of children

Access to housing

A fundamental right in Canada!



FUNDERS



The needs

In a difficult housing context in the Greater Toronto Area (GTA) characterized by excessive costs, a shortage of housing, inadequate housing size, rising homelessness among asylum seekers, and prohibitive rental market criteria, the Centre francophone du Grand Toronto (CFGT) has been supporting the diverse Francophone community in the Peel region, the City of Toronto, and the York Region in their search for housing. The CFGT has implemented a housing case management model that focuses on the needs of its clients, self-determination through capacity building, and the development of community partnerships in the search for sustainable solutions.

Our services

- Assessing the situation and the client’s involvement in finding solutions
- Providing useful information and support for communicating with landlords. Mediation and support for signing rental agreements and financial assistance for deposits
- Preventing loss of housing through legal mediation, financial assistance, and legal representation before the CLI thanks to the collaboration with the legal clinic
- Meeting urgent needs: food, public transport, essential items (mattresses, basic furniture, etc.)
- Providing access to community and government resources (CFGT services)
- Providing expert services by a team that holds the Housing Help Services Certificate



Housing workshop in Mississauga

539



people in precarious housing situations (homelessness, substandard housing or domestic violence) **received our services**

138

participants in 10 workshops strengthened their capacities. They made educated choices and were informed of their rights and responsibilities



"Without the CFGT's legal assistance, I would have lost my home. When my income dropped during my cancer treatment, I couldn't keep up with my payments or the paperwork. Thanks to their quick intervention, they were able to have my alimony adjusted retroactively. Having all these services in one place really made all the difference."

— CFGT client

The new housing agreement with the City of Toronto allows the CFGT to act as the first French-speaking Housing Hub



Stronger collaboration with numerous community stakeholders has made it possible to **mobilize resources for sustainable solutions**

"When I arrived in Canada, I was exhausted, traumatized, and unable to plan anything. Thanks to the CFGT's support—in mental health, legal assistance, and housing—I was able to recover at my own pace"

— CFGT client

"I was alone with my children, without any status or support, and no one helped me understand my rights. Thanks to the CFGT, I was able to renew my work permit, access social welfare and apply for permanent residence. Having all these services in one place gave me a real chance to rebuild our lives."

— CFGT client



Launch of a community initiative on affordable housing ACAH Village Initiative



Presentation of the Housing Assistance Program at Gaétan-Gervais High School



Our Community Wellness Fair for Black, African and Caribbean communities at Brampton City Hall



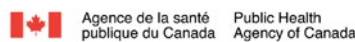
EYET training for Toronto housing counsellors

Thank you to our funders

We would like to express our deep gratitude to all our funders, whose continued support and renewed confidence have made the many achievements presented in this report possible.

Thanks to their support, we have been able to not only maintain but also expand our services in essential areas such as health, employment, housing, legal assistance, children’s services and newcomer services. Their commitment enables the Centre francophone du Grand Toronto to respond in a concrete and humane manner to the growing needs of an increasingly diverse and dynamic Francophone community.

By making essential services available in French, our funders directly contribute to the inclusion, independence, and well-being of thousands of people in the Greater Toronto Area. Together, we are building a fairer, more equitable, and more inclusive future for all the Francophone communities we serve.



Thank you to our partners

Our partners play an essential role in fulfilling our mission. Thanks to your collaboration, ideas, commitment in the field and trust, we have been able to go further together to better meet the needs of the community. Every project carried out and every initiative shared has helped build a stronger, more united network that is deeply rooted in the reality of Francophones in the Greater Toronto Area. Thank you for standing with us and being an integral part of this collective adventure.

Financial statement

The 2024–2025 fiscal year confirmed the Centre’s financial strength, supported by stable revenue growth and rigorous resource management. Amid increased demand for French-language services in the Greater Toronto Area, we were able to respond while maintaining an exemplary financial balance. The diversification of our funding sources, combined with the sustained growth of our activities, reflects the recognition of the essential role the Centre plays in the lives of thousands of Francophones. This financial performance demonstrates our ability to combine strategic vision, accountability and lasting community impact.

Revenues

A 3.04% increase in funding in 2024–2025

2024-2025
Total: \$19,837,503

- Federal government: \$6,578,851
- Provincial government: \$8,968,544
- Municipal government: \$2,238,781
- Other: \$2,051,327



2023-2024
Total : \$19,252,217

- Federal government: \$6,645,265
- Provincial government: \$9,411,791
- Municipal government: \$1,844,099
- Other: \$1,351,062



Expenses 2024-2025
Total: \$19,517,611



Expenses 2023-2024
Total: \$18,638,149



Service

Locations

Toronto—Headquarters

555 Richmond Street West
3rd floor, suite 303
Toronto, ON M5V 3B1
Telephone: 416 922-2672

Toronto—Lower Spadina

Jean-Luc Bernard Centre
20 Lower Spadina Avenue
Toronto, ON M5Y 2Z1
Telephone: 416 203-1220

Toronto—EarlyON Centres

EarlyON Centre
Gabrielle-Roy Primary School
14 Pembroke Street, Toronto, ON M5A 2N7

North York

5 Fairview Mall Road, suite 280
North York, ON M2J 2Z1
Telephone: 416 492-2672

York Area

EarlyON Centre
Sainte-Marguerite-Bourgeoys Primary School
111 John Button Blvd
Markham, ON L3R 9C1
EarlyON Centre
La Fontaine Primary School
10110 Islington Avenue
Kleinburg, ON L0L 1C0

Scarborough

2202 Eglinton Avenue East, suite 116
Scarborough, ON M1L 2N3
Telephone: 416 849-8258

ON y va Centre

Alexandre Dumas primary school
255 Coronation Promenade
Scarborough, ON M1E 2J3

Mississauga

3660 Hurontario Street, 6th floor, suite 601
Mississauga, ON L5B 3C4
(Corner of Hurontario and Matthews Gate
Streets, bus access 103, 119)
Telephone: 437 317-5648/1-877-480-5540

Toronto Pearson International Airport

International arrivals, terminals 1 and 3

Brampton

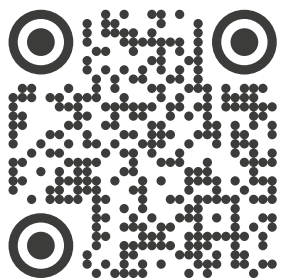
60 Queen Street East, unit L12
Brampton, L6V 1A9
Telephone: 416 922-2672, extension 111

North York—Settlement Services

Centrepoint Language and Skills
6464 Yonge Street, North York, ON M2M 3X4
Telephone: 416 221-4442

The Centre francophone du Grand Toronto is the gateway for Francophones in the Greater Toronto Area, with 11 service points.

Access our services.
Scan the QR code.



**Centre francophone du Grand Toronto—
Headquarters**

555, Richmond Street West, suite 303
Toronto, ON M5V 3B1

Telephone: 416 922-2672
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